

Learning and Children's Services
Interim Strategic Director: Duncan Clark



My Ref:
Your Ref:
Enquiries to: Carolyn Roberts
E-mail : carolyn.roberts@rbk.kingston.gov.uk

22 January 2010

Stuart McKinley
Contracts Manager
Hilton Abbey Ltd
ST George's Hall
Westcombe Hill
Greenwich
London
SE10 0LH

RECEIVED

27 JAN 2010

HILTON ABBEY LIMITED

Surbiton Library
Ewell Road
Surbiton
Surrey KT6 6AG
Tel: 020 8547 6473

Dear Stuart,

A rather belated thank you I'm afraid for such a job well done. Having approached the refurbishment of Surbiton Library with just a little fear and trepidation, I have to say how happy I am with the result.

Hilton Abbey came up trumps. Your team couldn't have been more helpful. They were punctual, reliable, hard-working professionals who kept their composure through some rather difficult circumstances. They delivered everything as promised and I would happily recommend their services.

Please would you pass on my thanks to all concerned and I can only hope if there are any further projects we will have the opportunity to work together again.

With thanks and best wishes

Carolyn Roberts - Surbiton Neighbourhood Libraries Manager